

Introducing CVS Caremark!

For Medicare-Eligible Retirees

Beginning January 1, 2017, Aetna/Innovation Health and CareFirst members will transition to CVS Caremark for management of prescription benefits. **For Medicare retirees, the pharmacy benefits will be provided through SilverScript, a subsidiary of CVS Caremark.** Virtually every retail pharmacy used by retirees will continue to be in-network. **Copays and coinsurance levels will remain the same.**

- ❖ **You are not required to use CVS retail pharmacies. If you choose to do so, you will have new cost-saving options for filling maintenance medications.**
 - Currently, maintenance medications filled at retail are subject to 3 copayments for a 90 day supply. Beginning January 1, members will be able to fill up to a 90-day supply of maintenance medications at a CVS retail pharmacy and pay only 2 copayments. You may also continue to receive up to a 90-day supply of maintenance medications through mail order (CVS Mail Service) and pay 2 copayments, or use a non-CVS retail pharmacy and pay 3 copayments.

Preparing for the Transition to CVS Caremark

❖ Confirm Coverage for Your Medicine

- Check the list of covered drugs (formulary). Most medications included in the Express Scripts, Inc. formulary will be included in the CVS Caremark formulary, **but there are some differences.** The formulary is posted on www.FairfaxPS.silverscript.com (Select the Documents tab). If your medication is not included in the SilverScript formulary, contact a SilverScript Customer Care representative at 1-877-321-2597 or TTY: 1-800-231-4403 for help.

❖ Ensure you have an adequate supply of medications before January 1

- Make sure you have an adequate supply of medication before the end of 2016. In the event it may be necessary to visit your physician in order to obtain a new prescription or to discuss alternative medications, allow plenty of time to make the appointment.

❖ Check to ensure the pharmacy you use remains in-network

- While there is virtually no change in the pharmacies in the network, it is always wise to confirm. In addition to CVS Pharmacy, all of the major pharmacy chains, such as Walgreens, Giant, Safeway, Wegmans, and many others will remain in-network. Use the *Pharmacy Locator* tool posted on www.FairfaxPS.silverscript.com to confirm the pharmacy you use is in-network.

❖ Be sure to read any mail that comes from CVS Caremark

- Please open and read all future communications from SilverScript. The messages will contain important details about your new pharmacy drug plan.

❖ Provide your pharmacist with your new ID card

- SilverScript will mail a pharmacy ID card to your home in mid-December. Please be sure you provide this card to your pharmacy for any prescriptions filled **on or after January 1, 2017.**

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Frequently Asked Questions

Will the copayments be the same?

Copays and coinsurance will remain the same. \$7 for a generic 30-day supply of medication and 20% (max \$50) for a brand name 30 day supply of medication. Obtain a 90-day supply of medication through CVS Mail Service OR at a CVS retail pharmacy and pay \$14 for a generic supply and 20% (max \$100) for brand medication.

Will I need to get new prescriptions from my doctor or will my refills transfer?

Most prescriptions with remaining refills will transfer from Express Scripts, as well as your medication history. By law, prescriptions for controlled substances (such as pain medications) cannot transfer and you will need to obtain a new prescription from your doctor. If you take a type of medication that requires a new prescription, look for a separate mailing with instructions from SilverScript.

What if I have a medicine with a prior authorization? Will the prior authorization also transfer?

Due to Medicare guidelines, prior authorizations will not transfer from Express Scripts to SilverScript. If you are taking a medication that requires a prior authorization, it will be necessary to obtain a new authorization. Contact SilverScript Customer Care if you are unsure how your medications will be covered beginning January, 1st.

I take a specialty medication that I receive through mail order. How do I get started with CVS Caremark?

Call a CVS Specialty representative at 1-800-237-2767 or register online at CVSspecialty.com. You may also request that CVS Specialty contact your doctor for you, then call you to arrange for delivery of your medicine on a day that is convenient for you. You may refill specialty medicines one month at a time (maximum 30-day supply per copayment.)

What happens to my mail-order prescriptions? Will my automatic renewals continue?

Remaining refills for your existing mail-order prescriptions will be transferred from Express Scripts to SilverScript, except where prohibited by law. By law, prescriptions for controlled substances (such as pain medications) cannot transfer and you will need to obtain a new prescription from your doctor. You will be able to request refills online after you setup an account on Caremark.com or you may call SilverScript Customer Care to request a refill. It will be necessary to setup new payment options. Your stored method of payment will not transfer. It will also be necessary to setup automatic renewals.

Will my online Express Scripts account transfer to SilverScript?

While most of the information contained in your online account will transfer from Express Scripts, you must register on Caremark.com to set up your SilverScript account. If you stored payment information in your Express Scripts account, that information will not transfer. If your medications were set up to automatically dispense, you will need to set up new automatic renewals with CVS Caremark.

When will I be able to register for a SilverScript (Caremark.com) account?

You will be able to register for a Caremark.com account in mid-December.

SilverScript Customer Care: 1-877-321-2597; TTY: 711
(available 24 hours a day, 7 days a week)